

VOLUNTEER FUN PASS

Fact Sheet



THANK YOU!

Your contribution of time, talent and passion as a volunteer makes a profound impact on Three Rivers Park District's ability to fulfill its mission.

The Volunteer Fun Pass was created to recognize your service and help you share your passion for Three Rivers with family and friends.

This Fact Sheet contains details on the Volunteer Fun Pass (VFP) program, which provides benefits to all active, ongoing volunteers and is broken up into two sections: [annual hour benefits](#) and [total hour benefits](#).

[Annual hour benefits](#) are based on volunteer service hours during the most recent VFP period (October 1 through September 30).

[Total hour benefits](#) are based on a cumulative total of all volunteer service through September 30.

Your Volunteer Fun Pass benefits will be mailed to you each November and will include a letter detailing your service hours and benefits provided at that service level.

Some basics about the VFP benefits:

- Increase with service.
- May be redeemed online, over the phone, or in person at a staffed facility. If used in person, cards must be presented to receive benefits.
- Expire on December 31 of the following year, unless otherwise specified.
- Are automatically loaded onto eligible Volunteer Recreation Pass + cards, unless otherwise specified.

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THE BENEFITS

ANNUAL HOURS

Annual hour benefits are based on service hours completed in the most recent Volunteer Fun Pass period (October 1 to September 30). Benefits are outlined below and in the Volunteer Fun Pass letter. Details for each benefit can be found in the Appendix.

These benefits are automatically loaded onto recipients Volunteer Recreation Pass + card, with exception of the Annual Recreation Pass Coupon.

1-6 hours of service

- 10-point Volunteer Punch Pass
 - redeemable for things such as: rentals, daily recreation passes, program discounts, and golf and alpine ski
 - benefits are shareable

6-15 hours of service

- All benefits from previous level, plus:
- \$10 program discount

15-30 hours of service

- 20-point Volunteer Punch Pass
- \$10 program discount
- 1 Annual Recreation Pass Coupon

Over 30 hours of service

- All benefits from previous level, plus:
- Second Annual Recreation Pass Coupon
 - 50% off campground sites

TOTAL HOURS

Total hour benefits start at 500 service hours and are based on a cumulative total of all volunteer service through September 30 each year. Qualified volunteers must serve at least 6 hours in each VFP period to be considered active and receive these benefits. Recipients may share these benefits with qualifying family members [1]. Details for each benefit can be found in the Appendix.

Silver Level (500+ hours of service)

- All Annual Recreation Passes
- \$10 Alpine Lift Tickets at Elm Creek and \$20 Alpine Lift Tickets at Hyland Hills
- Championship level Golf Tour Card

Gold Level (1,000+ hours of service)

- All Annual Recreation Passes
- Daily Alpine Lift Ticket
- Championship level Golf Tour Card
- 20% discount on resale merchandise

True Blue Level

(3,000+ hours and 15+ years of service)

- All Annual Recreation Passes
- Daily Alpine Lift Ticket
- Championship level Golf Tour Card
- 20% discount on resale merchandise
- All 'Over 30 hours of service' benefits

Questions? Contact the Three Rivers Volunteer Office:

763-559-6706 | Volunteer@ThreeRiversParks.org | ThreeRiversParks.org/Volunteer

APPENDIX – ANNUAL HOUR BENEFITS

Volunteer Punch Pass

All active volunteers will receive a Volunteer Punch Pass. Benefits on these cards are:

- Valid for one year.
- Redeemable for volunteer cardholder and an accompanying guest. Volunteer recipient must be present.
- Redeemable in person or over the phone.
- Void once all punches have been used.

1 May require a day pass waiver depending on activity

2 Equipment available on first come, first served basis. Recommend reserving rentals in advance. Cannot redeem through paddle share rentals.

3 Excludes golf, alpine and private lessons; CSA, camps, fairs and races

4 Redeemable at Baker National (Evergreen course), Cleary Lake or Eagle Lake Golf Courses

Redeem for 1 punch

- Daily Recreation Pass¹
 - Includes: archery, cross-country ski trail, disc golf, dog off-leash area, horse trail, swim pond, boat trailer, snowmobile trailer
- Rentals²
 - Watercraft, bike, disc golf, nordic ski, snowshoe, tubing, sled
- \$10 program discount³
- Round of mini golf at Eagle Lake
- Golf pull cart rental
- Medium driving range bucket⁴
- Standard golf club rental⁴

Redeem for 5 punches

- Round of golf (on a 9-hole course)⁴
- Round of foot golf and ball (on a 9-hole course)⁴
- Golf cart rental⁴
- Alpine Lift Ticket
- Alpine equipment rental

\$10 Program Discount

Receive a \$10 discount on all reservation and non-reservation programs registered in the cardholder's name (excludes golf, alpine and private lessons; CSA, camps, fairs and races). Discount is automatically applied when registering online, by phone, or upon presenting a Volunteer Recreation Pass + card at a staffed facility. Programs less than \$10 are free. Not applicable with other discounts.

50% off Campground Discount

Receive a 50% discount on campground reservations made in the cardholder's name at Baker, Lake Auburn and Cleary Campgrounds, Monday-Thursdays, except holidays. Discount is automatically applied when reservation is made online, by phone, or upon presenting your Volunteer Recreation Pass + card at a staffed facility. Reservations must be made by an adult. Qualifying Family Members [1] may make reservations for recipients under 18. Not applicable with other discounts.

Annual Recreation Pass Coupon

Each Annual Recreation Coupon may be used for one Annual Recreation Pass. Coupon codes may be redeemed online, over the phone, or in person. Coupons can be gifted to others and may be redeemable after December 31. Annual Recreation Pass options are listed in the Available Annual Recreation Passes box on the next page.

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APPENDIX – TOTAL HOUR BENEFITS

Annual Recreation Pass

All Annual Recreation Passes are automatically loaded onto the recipient's Volunteer Recreation Pass + card, with the exception of boat trailer, snowmobile trailer, and swim pond passes. Request these in person, online, or over the phone to receive a hang tag or wristband.

For more information on Recreation Pass requirements, please visit: ThreeRiversParks.org/page/special-use-permits

Available Annual Recreation Passes

- Archery Pass
- Cross-country Ski Season Pass (all parks)
- Disc Golf Season Pass
- Dog Off-leash Area Pass
- Horse Trail Pass

Available on request (requires physical token):

- Boat Trailer Parking Pass hang tag
- Snowmobile Trailer Parking Pass hang tag
- Swim Pond Season wristband

Annual Recreation Passes are valid 12 months from date of purchase. Passes are non-transferrable.

Alpine Lift Tickets

Lift ticket benefits are redeemable once per day by cardholder at either Hyland Hills Ski Area or Elm Creek Winter Recreation Area. Redeem benefits by presenting Volunteer Recreation Pass + card to attendant at either location. Volunteers with Gold and True Blue Level benefits receive a complimentary Daily Alpine Lift Ticket and those with Silver Level benefits receive \$10 lift tickets at Elm Creek Winter Recreation Area and \$20 lift tickets at Hyland Hills Ski Area.

Championship Level Golf Tour Card

Redeem benefits by presenting Volunteer Recreation Pass + card to attendant at Baker National, Cleary Lake or Eagle Lake Youth Golf Center. To learn more, visit ThreeRiversParks.link/wtt.

Resale Merchandise Discount

Receive a 20% discount on merchandise sold at any Three Rivers Park District location. Can be used for personal use including gift giving. To receive benefit, present Volunteer Recreation Pass + card to attendant upon checkout.

[1] Qualifying family members are defined as a spouse, significant other, or dependents living in the same household. ("Dependents" must be eligible to be claimed as a dependent on the eligible volunteer's federal income tax return.) If the eligible volunteer is a dependent, claimed on a parent/guardian's federal income tax return, the parent/guardian is a qualifying family member.

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FREQUENTLY ASKED QUESTIONS

This document is meant as supplement to the Volunteer Fun Pass Fact Sheet. Please see the Fact Sheet for further details on each individual benefit.

Do I need to do anything before I can use my benefits?

No, once you have your Volunteer Fun Pass benefits letter, you're set to go! No registration or prior set-up by you is needed. Just make sure to keep your plastic Volunteer Recreation Pass + card and your Volunteer Punch Pass on you to use when you're out in the parks. Some benefits are accessible via our online program registration website; if you have not yet done so, you will need to create a log-in to access these benefits online.

When do Volunteer Fun Pass benefits start/expire?

Your benefits are active for one calendar year: January 1 to December 31. Annual Recreation Pass Coupons may be redeemed outside of this period.

What if I lose my plastic Volunteer Recreation Pass + card?

Tell us! You cannot fully access your benefits without this card. Your first replacement is free, any subsequent replacements have a \$5 replacement fee.

Who can use my benefits?

See the back of your benefits letter to see a summary of who can redeem each of your benefits. Some can only be redeemed by you (the cardholder), some can be used for you and a guest, some can be shared with Qualifying Family Members (see below), and some can be used by anyone. Annual Recreation Pass Coupons are the only benefit that can be shared without requiring you to be present or to give consent.

What is a Qualifying Family Member?

Total hour benefits can be shared with Qualifying Family Members, who are defined as: a volunteer's spouse, significant other, or dependents living in the volunteer's household. Dependents must be eligible to be claimed as a dependent on the eligible volunteer's federal income tax return. If the eligible volunteer is a dependent, claimed on a parent/guardian's federal income tax return, the parent/guardian is a Qualifying Family Member.

Do my benefits cover food, merchandise, etc. from a gift shop or visitors center?

Food from vending machines and concessions are not covered in your Volunteer Fun Pass benefits. Those with Gold or True Blue Level benefits receive a 20% discount on merchandise, which includes produce and meat from Gale Woods Farm and clothing, gifts, etc. from gift shops around the Park District.

Are my benefits redeemable everywhere within Three Rivers?

There are redeemable activities throughout Three Rivers Park District. However, some benefits have conditions and may not be redeemed everywhere they are offered, see Fact Sheet for details.

How do I redeem my benefits over the phone?

Call Guest Services at 763-559-6700. Staff are available 8:00 AM to 4:30 PM Monday-Friday. You can also call the Volunteer Resources Office at 763-559-6706, however our office may not be able to assist with every transaction.

Further questions? Contact the Three Rivers Volunteer Office:

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